



World Language Translation Services

Translation Rates

Tier one \$.29/word

Spanish, Portuguese

Tier two \$.31/word

Albanian, Arabic, Armenian, Bosnian, Bulgarian, Cantonese, Cape Verdean, Dutch, French, Greek, Haitian Creole, Hindi, Hungarian, Italian, Khmer (Cambodian), Mandarin, Polish, Russian, Serbo Croation, Turkish, Ukrainian, Vietnamese

Tier three \$.34/word

Amharic, Balinese, Bengali, Burmese, Chinese, Czech, Ethiopian, German, Gujarati, Hebrew, Hmong, Indonesian, Japanese, Kikuyu, Kirundi, Korean, Krahnn, Laotian, Liberian, Lithuanian, Nepali, Nigerian, Oromo, Pashto, Persian (Farsi), Punjabi, Romanian, Sinhala, Somalian, Sundanese, Swahili, Tagalog, Tamil, Telugu, Thai, Tibetan, Tigrinya, Taishanese, Twi, Urdu

Tier four \$.36/word

All other spoken languages that are not listed above

Cancellation policy: If translation is already in progress and cancellation is requested thereafter, any translation completed up to that point will be charged. A minimum translation fee of \$25 applies to all documents where word count cost is under \$25. A priority fee may incur if the request is placed within five days of the due date.

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World Language Translation Services

On-Site Interpretation Rates

Tier one \$94/hour

Spanish, Portuguese

Tier two \$100/hour

Albanian, Arabic, Armenian, Bosnian, Bulgarian, Cantonese, Cape Verdean, Dutch, French, Greek, Haitian Creole, Hindi, Hungarian, Italian, Khmer (Cambodian), Mandarin, Polish, Russian, Serbo Croation, Turkish, Ukrainian, Vietnamese

Tier three \$107/hour

Amharic, Balinese, Bengali, Burmese, Chinese, Czech, Ethiopian, German, Gujarati, Hebrew, Hmong, Indonesian, Japanese, Kikuyu, Kirundi, Korean, Krahm, Laotian, Liberian, Lithuanian, Nepali, Nigerian, Oromo, Pashto, Persian (Farsi), Punjabi, Romanian, Sinhala, Somalian, Sundanese, Swahili, Tagalog, Tamil, Telugu, Thai, Tibetan, Tigrinya, Toishanese, Twi, Urdu

Tier four \$113/hour

All other spoken languages that are not listed above

A 2-hour minimum scheduling fee is required and there is also a **24-hour cancellation policy**. If interpretation is cancelled with less than 24-hour notice, a cancellation fee will be charged. ACES Translation Services reserves the right to evaluate assignment requests and with proper notification adjust the fee. Additional fees can be incurred for mileage. A \$20 priority fee will incur if a request is made within 24 hours of interpretation service.

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World Language Translation Services

Virtual Interpreting (Zoom, Google etc.) Rates

All tiers \$2.00/minute

Albanian, Amharic, Arabic, Armenian, Balinese, Bengali, Bosnian, Bulgarian, Burmese, Cantonese, Cape Verdean, Chinese, Croatian, Czech, Dutch, Ethiopian, French, German, Greek, Gujarati, Haitian Creole, Hebrew, Hindi, Hmong, Hungarian, Indonesian, Italian, Japanese, Khmer (Cambodian), Kikuyu, Kirundi, Korean, Krahn, Laotian, Liberian, Lithuanian, Mandarin, Nepali, Nigerian, Oromo, Pashto, Persian (Farsi), Polish, Portuguese, Punjabi, Romanian, Russian, Serbo, Sinhala, Somalian, Spanish, Sundanese, Swahili, Tagalog, Tamil, Telugu, Thai, Tibetan, Tigrinya, Toishanese, Turkish, Twi, Ukrainian, Urdu Vietnamese

Minimum of 1 hour per meeting for Virtual

Cancellation policy: Please provide a minimum **24-hour notice** of cancellation. If interpretation is cancelled with less than 24-hour notice, a cancellation fee will be charged.

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World Language Translation Services

Interpreter Talkline Rates

Teleconferencing Services:

- 3-way Calling
- Confirming Appointments
- Recorded Statements
- Scheduling Appointments
- Translation
- Emergency Services

All tiers \$2.00/minute

Spanish, Portuguese

Amharic, Albanian, Arabic, Armenian, Balinese, Bengali, Bosnian, Bulgarian, Burmese, Cantonese, Cape Verdean, Chinese, Czech, Dutch, Ethiopian, French, German, Greek, Gujarati, Haitian Creole, Hebrew, Hindi, Hungarian, Hmong, Indonesian, Italian, Japanese, Khmer (Cambodian), , Kikuyu, Kirundi, Korean, Krahn, Laotian, Liberian, Lithuanian, Mandarin, Nepali, Nigerian, Oromo, Pashto, Persian (Farsi), Polish, Punjabi, Romanian, Russian, Serbo Croatia, Sinhala, Somalian, Sundanese, Swahili, Tagalog, Tamil, Telugu, Thai, Tibetan, Tigrinya, Toishanese, Turkish, Twi, Ukrainian, Urdu, Vietnamese

General Business, Medical and Legal Services: Minimum of 15 minutes per call

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World Language Translation Services

ASL (American Sign Language) Interpreting Rates

On-site Interpreting

Standard Hours (7am-5pm)	\$140/hour
Standard Hours (7am-5pm) legal setting	\$145/hour

Mileage/travel fee	Federal mileage rate/per mile for interpreter travel
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Parking fees at assignment location will be billed to client at full cost

All on-site interpretation services are booked at a two-hour minimum.

On-site requests longer than two hours will be billed in fifteen-minute increments after the initial two hours.

On-site requests requiring the interpreter to interpret non-stop will require two interpreters and will be billed as such.

Multiple requests on the same date at the same location-if one interpreter is assigned to more than one request and does not have time to travel home and back between requests-client will be billed from the beginning of the first request to the end of the second request.

Virtual/Remote Interpreting

Rates for virtual interpreting services are the same as on-site. There are no additional fees.

All virtual requests are booked at a one-hour minimum.

Virtual requests longer than one hour will be billed at fifteen-minute increments after the initial hour.

Virtual requests requiring the interpreter to interpret non-stop will require two interpreters and will be billed as such.

Cancellation policy: At least 48 hours' notice from service start time-No charge. Less than 48 hours' notice from service start time-Full charge.