May 9, 2018

Regionalized Special Education Student Transportation Services RFP

Frequently Asked Questions

What is the due date for submitting the RFP?  RFPs are due by noon of Friday, May 18, 2018

What happens when a route is no longer required (Abandoned Routes)? There will be a 180-day commitment on a stand-alone bus even if the student withdraws / no longer requires transportation.

What happens when a new student is added?  Should new students be added to a run reconfiguration of price is allowed by the winning bidder.

Will there be Aides on each run? Yes, there will be aides on every run. Aides will be ACES employees. There can be additional individual aides on each bus depending upon student’s needs. Please note these aides are not in a union. The aides can either go the bus yards or if it is a union bus yard, they will need to be picked at mutually agreed location.

Can the bond be listed separately? The Performance Bond can be listed separate and not included in the price of the bus.

Will future contracts be for multiple years? Contract Length: The length of the contract is for one year. Future contracts may continue on a year-to-year basis others may be for multiple years; this will depend on districts’ policies and preference.

Can I add a no-show cost? Yes, bidders can add a “no-show” cost into the pricing sheet.

Is a real-time GPS required? No, a real time GPS is not required. A regular GPS is required.

Are the fuel charges included in the pricing of the busing? Fuel charges should be included in the price of the bus with surcharge language allowable.

What is covered under Special Trips Hourly Rate? Special Trips Hourly Rate includes evening and weekend trips and emergency transportation.

What is meant by a “twenty-four hour hotline”? The vendor should provide documentation of a protocol for ensuring timely flow of information between the vendor and ACES in case of after-hour events such as inclement weather and other unforeseen circumstances.