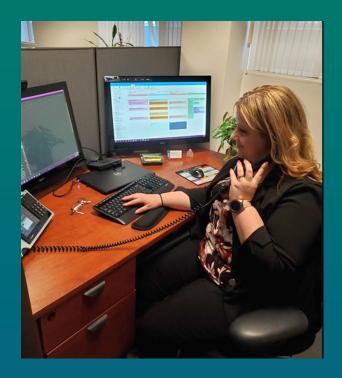
# aces



# Alternate Learning Support Hotline

A free consultation and support service for families and children with learning and behavioral issues.

## Friendly, Knowledgable Staff

ACES is proud to employ, highly talented, educated, and devoted individuals to serve your family. Our Board Certified Behavior Analysts, Occupational, Physical, and Speech Therapists, Special Education

Teachers,
Registered
Behavior
Technicians,
and the rest
of our many
other supportive team
members
are here for
you!
Our multidisciplinary



teams of educators, therapists, and related staff members work collaboratively to provide quality instruction in academics, behavior, speech/language developments and life skills.

# Our caring staff is here for you

ACES staff understands that caring for, managing, and educating children with learning and behavioral issues can be very challenging even when all supports are in place. In times like this, these tasks can be overwhelming. But we know even more that the work can be so rewarding and that the children deserve every bit of that effort and we are here for you in this difficult time.

# ACES Alternate Learning Support Hotline

203-498-6862

As you are navigating your way through alternate learing, know that we are here to help. Whether you are struggling with newly emerging behavior challenges or are uncertain about how to help your child progress on their IEP objectives, our team of experts and professionals are available to you via video or phone conferencing.



"When I was a boy and I would see scary things in the news, my mother would say to me, 'Look for the helpers. You will always find people who are helping."

-Fred Rodgers

#### We will help you through any challenge

"My daughter is refusing do comply with my academic instructions, how do I keep her motivated?"

"My son's school team uses a visual schedule with him. How do I set one up for home?"

"How do I work to maintain all of my child's recently

acquired communication skills?" "What are some things that I can do to maintain my daughter's core strength?"

"How can I address my son's social skills objectives?"



#### Academics

Our team of Teachers, Therapists and Behavior Analysts, are available to assist you in providing academic and skill development support and instruction to your child. This may involve live conversation, observation, demonstration, and feedback. Whether you are working on reading, imitation skills, social skills or activities of daily living we can provide support to help you and your child stay on track.

#### Therapies

Our team of physical, occupational, and speech therapists can assist you with providing some continuity in the services that your child needs. Whether you are working on communication, writing, or gross motor play we will provide support to you to help your child maintain the skills that they have acquired as well to work on new emerging skills.

## Behavior Management

Our team of Behavior Analysts are available to provide consultation and support to help you a ddress ongoing behavior challenges and newly emerging behavioral issues. This consultation may involve conversation regarding the nature of the behavior, observation, discussions of effective behavioral strategies, demonstrations by the behavior analyst, and ongoing support. Whether you are working on toilet training, struggling with noncompliance, or are dealing with an increase in aggressive behavior, we are here to help.

#### We are here for you

Area Cooperative Educational Services is committed to our students, families, districts, and communities. As we all struggle to cope with this difficult and unique crisis with COVID-19, ACES wants you to know that we are here and working to provide whatever support to families and children with learning and behavioral issues.

We understand that this pandemic has caused great difficulties for educators, parents, and others responsible for the education and well-being of our children. Schools and families are trying to cope and adapt as they struggle with school closures, child care and management issues, and disruptions to routines. School districts are rolling out Alternate learning plans and parents are striving to put them in place with limited time, expertise, and resources.

Because we care and want to help, ACES is initiating our Alternate Learning Support Hotline, 203-498-6862, to help you solve Alternate learning problems by connecting you with staff who can listen and assist you in resolving the educational and behavioral challenges this pandemic has brought on.



"All of us here at ACES are prepared to continue the work interrupted by these trying times. ACES' doors are open to help you through the COVID-19 challenges. Be safe."

Thomas M. Danehy, Executive Director

#### **ACES IS:**

#### ADVOCACY COMMITMENT EXCELLENCE SERVICE

**Mission**: Dedicated to enhancing and transforming lives through education, innovation, and leadership.

**Vision**: To create an equitable and socially just world, one life at a time.

ACES dedication to better serve its community is exemplified by the wide array of services and programs offered. These include adult and vocational programs, interdistrict programs, Open and Magnet School Parent Choice programs, Minority Teacher Recruitment.

#### **Contact Us For Support**:

Monday - Friday 8:00a - 4:00p

ACES Behavior Services & Autism Programs 350 State Street North Haven, CT 06473 Phone: (203) 498-6862

Email: aceshotline@aces.org

