ACES Insurance Collaborative

Meeting Minutes

August 30th, 2019 at 12:30 PM

<u>Attendance</u> - Directors present: Lisa Jones, Ansonia Board of Ed.; Tom Danehy, ACES; Tim Howes, ACES; Lynn Boisvert, East Haven Board of Ed. Also present were Sonia Kaminsky and Chuck Petruccione, Brown and Brown; Jen Piercey, East Haven Board of Ed.; Kate Klarman and Rob Janes, Anthem; and Deborah Carson and Maura Roche, ACES.

- 1. Minutes: Motion was made by Lynn Boisvert, seconded by Tim Howes to approve the minutes of the July 22, 2019 meeting. The motion passed unanimously.
- 2. Q & A on Monthly Reports: Chuck Petruccione sent out the monthly reports electronically prior to the meeting. There were no questions.
- 3. East Haven Transition Update: Carson stated that she now has access to Anthem's web enrollment for East Haven, enabling her to act as third party administrator. She also has access to the online claims invoices, and withdrawals have begun from the shared ASO account at Key Bank. Carson, Boisvert, and Jen Piercey recently had a productive conversation regarding streamlining the administration of current and retiree enrollment and billing.
- 4. Anthem Savings Overview: Rob Janes highlighted how Anthem had been able to lower fees for the Collaborative for this year, and how Anthem has strategies for growth and enhancements to be proposed in the coming year while continuing to reduce fees. Janes gave an example of a service model currently being tested called Anthem Health Guide, aimed at improving customer service.
- 5. Meeting Schedule: Next meeting will be on Monday, September 23rd at 9:30. Members should plan on voting for officers.
- 6. Adjournment: Meeting was adjourned at 12:45 PM.